## Agenda at a Glance

### Tuesday, July 28

<table>
<thead>
<tr>
<th>Time</th>
<th>Room</th>
<th>Title</th>
<th>Chair</th>
<th>Theme</th>
<th>Session Type</th>
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<tbody>
<tr>
<td>12:00 p.m.–1:30 p.m. ET</td>
<td>Live</td>
<td>Plenary – Welcome, Keynote: Race, Research and the Power and Peril of Big Data, and Award Presentations</td>
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<tr>
<td>1:30 p.m.–1:45 p.m. ET</td>
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<td>1:45 p.m.–2:45 p.m. ET</td>
<td>Pre-Recorded Breakout Sessions</td>
<td>Family and Market Factors that Impact Healthcare Shopping and Utilization</td>
<td>Adam Atherly</td>
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<td>Medicaid Policy and the Health Workforce</td>
<td>George Jackson</td>
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<td>Access through Virtual Technologies</td>
<td>Shira Fischer</td>
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<td>Feedback, Money, Movement, and Size: Influences on Adoption of Care Practices</td>
<td>Amanda Brewster</td>
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<td>Late-Breaking Session: Payment and Populations: Using Data to Foster Improvement and Equity</td>
<td>Bruce Siegel</td>
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<td>Rethinking Crisis Care: Addressing the Full Continuum of Mental Health Care in Our Communities</td>
<td>Benjamin Miller</td>
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<td>Virtual Exhibit Hall; Posters; Networking</td>
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### Wednesday, July 29

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<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>12:00 p.m.–1:00 p.m. ET</td>
<td>Live</td>
<td>Plenary – Best of ARM: Novel Approaches and Insights from Evaluation</td>
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<tr>
<td>1:00 p.m.–1:15 p.m. ET</td>
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<tr>
<td>1:15 p.m.–2:15 p.m. ET</td>
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<td>Plenary – COVID-19: The Journey Towards Workforce Well-Being Just Got Much Harder</td>
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<td>2:15 p.m.–2:30 p.m. ET</td>
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<td>2:30 p.m.–3:30 p.m. ET</td>
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<td>3:30 p.m.–4:30 p.m. ET</td>
<td>Pre-Recorded Breakout Sessions</td>
<td>Compensation Inequality in the Health Care Workforce</td>
<td>Jean Moore</td>
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<td>Strategies for Identifying and Reducing Adverse Clinical Events and Outcomes</td>
<td>Angela Thomas</td>
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<td>Aligning Systems for Health – Early Results from Small Research Grants</td>
<td>Karen Minyard</td>
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<td>Innovations, Challenges, and Opportunities for Promoting Health Equity Through Primary Care Systems Transformation</td>
<td>April Joy Damian</td>
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<td>Federal and State Policy Impacts on Child Health</td>
<td>Olivia Lindly</td>
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<td>The Impact of Insurance and Payment Reforms on Disparities</td>
<td>Paul Shafer</td>
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<td>The Power of Collaboration</td>
<td>Michael Rubyan</td>
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### Thursday, July 30

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<th>Time</th>
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<th>Chair</th>
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<tr>
<td>12:00 p.m.–12:45 p.m.</td>
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<td>Plenary – AcademyHealth Reinhardt Lecture</td>
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<td>1:00 p.m.–2:00 p.m.</td>
<td>Pre-Recorded Breakout Sessions</td>
<td>Impact of Accountable Care Models Across Settings and Services</td>
<td>Robert Mechanic</td>
<td>PDS</td>
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<td>Improving Public Reporting and Data Protection</td>
<td>Jennifer Edwards</td>
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<td>HSR in Health Systems: Strategies for Managing the Conflicts Between Research and Operational Priorities and Needs</td>
<td>Jack Needleman</td>
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<td>Intervening on Social Needs as a Strategy for Improving Patient Health and Health Care Utilization: Emerging Health Services Research on Social Care Programs</td>
<td>Kathryn Thompson</td>
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<td>Advancing Patient-Centered Care in Women’s Health: Challenges &amp; Opportunities</td>
<td>Julia Kohn</td>
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<td>Strengthening Health Systems to Meet Emerging Global Health</td>
<td>Lisa Hirschhorn</td>
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<td>Medicare’s Advance Care Planning Payments – Who Benefits and How Are They Working?</td>
<td>Joel Weissman</td>
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<td>Substance Use Disorder Treatment: New Evidence on Coverage and Costs for Patients, Providers and Payers</td>
<td>Carolina Herrera</td>
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<td>3:15 p.m.–4:15 p.m.</td>
<td>Pre-Recorded Breakout Sessions</td>
<td>Alternate Objectives for Medicaid: Work Requirements, Enhanced Consumerism, and Increased Market Reliance</td>
<td>Jeff Kullgren</td>
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<td>Presidential Session: Rock Stars of HSR</td>
<td>Lisa Simpson</td>
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<td>Can We Really Identify and Incentivize High-Value Health Care?</td>
<td>Irene Fraser</td>
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<td>Patient-Centered Care</td>
<td>Benjamin Keeney</td>
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<td>Public Payers and Health Equity</td>
<td>Megan Cole</td>
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<td>Social Determinants of Health and Their Influence on Health and Health Care among Older Adults and People with Disabilities</td>
<td>Ivana Vaughn</td>
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<td>Machine Learning Applications in Contract Research Settings</td>
<td>Jason Brinkley</td>
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<td>4:30 p.m.–5:00 p.m.</td>
<td>Live</td>
<td>Student Attendees: Meet-the-Experts Networking Session</td>
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### Tuesday, August 4

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<tr>
<th>Time</th>
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<tr>
<td>12:00 p.m.–1:00 p.m.</td>
<td>Live</td>
<td>Plenary – The 2020 Election: What It Means for Health and Justice</td>
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<td>1:15 p.m.–2:15 p.m.</td>
<td>Pre-Recorded Breakout Sessions</td>
<td>Understanding and Intervening on the Behavior of Medicare Beneficiaries</td>
<td>Tami Swenson</td>
<td>MCR</td>
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<td>Consolidate, Affiliat, Close: Effects of Changing Organizational Configurations on Care</td>
<td>Leeann Comfort</td>
<td>ORG</td>
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<td>Creating Safe Spaces in the Workplace: Promoting a Diverse, Inclusive, and Sustainable Research Culture</td>
<td>Margo Edmunds</td>
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<td>Impact of New Payment Models on HCHN Patients</td>
<td>Karen Joynt Maddox</td>
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<td>Treatment for Mental Health and Substance Use Disorders in Residential Settings: Regulations, Oversight and Quality of Care</td>
<td>Norah Mulvaney-Day</td>
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<td>Revolutionizing Health Services Research through Design Thinking: A Town Hall for the Field</td>
<td>Risa Lavizzo-Mourey</td>
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<td>Building Synthetic Healthcare Data for Research</td>
<td>Zeynal Karaca</td>
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<td>2:30 p.m.–3:30 p.m.</td>
<td>Pre-Recorded Breakout Sessions</td>
<td>Connecting Populations to Care After the Affordable Care Act</td>
<td>Katherine Hempstead</td>
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<td>Innovations in Primary Care Delivery to Improve Quality</td>
<td>Sarah Shoemaker-Hunt</td>
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<td>Patient Safety’s Third Decade: Healthcare Improvement Powered by Research</td>
<td>Jeffrey Brady</td>
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<td>The Health Equity Implications of the Hospital Readmissions Reduction Program and Value Based Care</td>
<td>Heather Kitzman-Carmichael</td>
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<td>New Strategies to Address Social Risk Factors and Improve Health Equity</td>
<td>Meagan Khau</td>
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<td>Optimizing Services to Improve Child Wellbeing</td>
<td>Donna Woods</td>
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<td>Methods for Analyzing Real-World Data</td>
<td>Anupa Bir</td>
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### Wednesday, August 5

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<th>Theme</th>
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<tr>
<td>12:00 p.m.–1:00 p.m. ET</td>
<td>Live</td>
<td>Plenary – Confronting Structural Racism in HSR</td>
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<td>1:00 p.m.–1:15 p.m. ET</td>
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<td>1:15 p.m.–2:15 p.m. ET</td>
<td>Live</td>
<td>Plenary – Best of ARM: Exploring the Relationships Between Insurance, Care, and Vulnerability</td>
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| 3:30 p.m.–4:30 p.m. ET | Pre-Recorded Breakout Sessions | MD Global Budget  
Engaging Patients and Consumers to Improve Health and Care  
Trends in Provider, Payer and Patient Uptake of Telemedicine  
Enhancing Accessibility of Patient-Centered Data Among Priority Populations through Infrastructures to Collect and Aggregate Patient-Provided and Non-Clinical Data  
Fairness and Bias in Precision Medicine  
Quality Outcomes at the End-of-Life: Incorporating Patient Preferences and Values  
AHRQ-AcademyHealth HCUP Outstanding Article of the Year Award and AHRQ Databases for Research | Jie Chen  
Gwen Darien  
Sylvie Hobbs  
Susan Lumsden  
Tina Hernandez-Bousard  
Signe Flieger  
Mamatha Pancholi | PDS  
CPN  
DTD  
PCR  
DIS  
ADL  | CFA  
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ADL  |

### Thursday, August 6

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<td>12:00 p.m.–1:00 p.m. ET</td>
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<td>Plenary – COVID-19: Turning Evidence into Policy in Real Time</td>
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</table>
| 1:15 p.m.–2:15 p.m. ET | Pre-Recorded Breakout Sessions | Strengthening the Medicare Physician Fee Schedule to Promote Value and Quality of Care  
Late-Breaking Session: COVID-19 Response: Implications for Health Care Delivery Transformation  
Understanding how Social Risk Factors Affect Hospital Readmissions: Which Metrics Matter the Most?  
Strategies to Increase Awareness About Social Adversity: Social Risk Screening Tools, ICD-10 Codes, and Administrative Data Integration  
Innovative Methods and Data to Drive Women’s Health Policy and Practice  
Sustaining Improvements in Quality and Outcomes for Patients with Serious Mental Illness  
A Tale of Two Approaches for Using Standardized Data and Predictive Analytics to Inform Care Solutions for High-Cost High-Need Populations  
Impacts over Impact Factors: How to Incentivize Real-World Outcomes of Health Services Research | Steve Zuckerman  
Patricia MacTaggart  
Enrico Ferro  
Aimee Kroll-Desrosiers  
Hayley Germack  
Lok Samson  
David Atkins | MCR  
CFA  
CFA  
WH  
CFA  
HCN  | PR  
CFA  
CFA  
PR  |
| 2:15 p.m.–2:30 p.m. ET | Live       | Break                                                               |            |        |              |
| 2:30 p.m.–3:30 p.m. ET | Pre-Recorded Breakout Sessions | Health Workforce Impacts on Continuity, Coordination, and Intensity of Care  
Approaches to Promoting Patient-Centeredness, Comprehensiveness, and Access in Primary Care  
Measuring Health Insurance’s Influence on Prescription Drug Access and Use  
Oral health Outcomes in the Context of Family Factors, Opiates, and Primary Care-Oral Health Integration  
Maternal and Child Health: Promises and Challenges in 2020  
Scaling Implementation: Best Practices and Novel Approaches | Alistair Kent  
Jaclyn Rappaport  
Donald Nichols  
Marvellous Akinlotan  
Corrina Moucheraud  
Wendy Opsahl | HW  
MQV  
SP  | CFA  
CFA  
CFA  |
| 3:30 p.m.–4:30 p.m. ET | Live       | Plenary - Structural Racism in HSR: Honest Reflections on Our Role and the Path Forward |            |        |              |

### Theme
- **CPN**: Addressing Consumer and Patients’ Preferences and Needs
- **ADL**: Aging, Disability, and End of Life
- **CFH**: Child and Family Health
- **COV**: Coverage, Access and Medicaid
- **DTD**: Digital Technologies, Data, and Analytics
- **DIS**: Disparities and Health Equity
- **DII**: Dissemination, Implementation, and Impact
- **GHP**: Global Health and Policy Research
- **HW**: Health Workforce
- **HCN**: High Cost, High Need Populations
- **IQV**: Improving Safety, Quality and Value
- **MQV**: Measuring Safety, Quality and Value
- **MCR**: Medicare
- **MHS**: Mental Health and Substance Use
- **MET**: Methods Research
- **ORG**: Organizational Behavior and Management
- **PCR**: Patient-Centered Research
- **PDS**: Payment and Delivery Systems Innovations
- **POH**: Public and Oral Health
- **SDN**: Social Determinants and Social Needs
- **WH**: Women’s Health

### Session Type
- **CFA**: Call for Abstracts
- **CE**: Critical and Emerging Issues in HSR
- **FP**: Funding Priority
- **MS**: Methods Session
- **PR**: Policy Roundtable
- **RP**: Research Panel
- **RR**: Research Resources
- **SP**: Special Session
Acknowledgement of Financial Commercial Support
No financial commercial support was received for this educational activity.

Acknowledgement of In-Kind Commercial Support
No in-kind commercial support was received for this educational activity.

Satisfactory Completion
Learners must complete an evaluation form to receive a certificate of completion. Partial credit of individual sessions is not available. If you are seeking continuing education credit for a specialty not listed below, it is your responsibility to contact your licensing/certification board to determine course eligibility for your licensing/certification requirement.

Physicians / Nurses
In support of improving patient care, this activity has been planned and implemented by Amedco LLC and AcademyHealth. Amedco LLC is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation Statement – Amedco LLC designates this live activity for a maximum of 18.25 AMA PRA Category 1 Credits™ for physicians and 18.25 contact hours for nurses. Learners should claim only the credit commensurate with the extent of their participation in the activity.

Objectives - After Attending This Program You Should Be Able To:
1. Identify the latest emerging evidence in health services research
2. Improve applications of rigorous and research and methods skills
3. Examine the most current and useful health services research.

Disclosure of Conflict of Interest
The following table of disclosure information is provided to learners and contains the relevant financial relationships that each individual in a position to control the content disclosed to Amedco. All of these relationships were treated as a conflict of interest, and have been resolved. (C7 SCS 6.1–6.2, 6.5)

All individuals in a position to control the content of CE are listed in the program book. If their name is not listed below, they disclosed that they had no financial relationships with a commercial interest.

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<th>Commercial Interest</th>
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<td>Tejal</td>
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<td>Stuart</td>
<td>Guterman</td>
<td>KNG Health Consulting, LLC; Received-Consultant Social &amp; Scientific Systems, Inc.; Received-Consultant</td>
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<td>Tina</td>
<td>Hernandez-Boussard</td>
<td>Acumen; Received-Consultant</td>
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<td>Eve</td>
<td>Kerr</td>
<td>BIND:Scientific/Medical Advisory Board Member, VA:Research Grant Site Principal Investigator, Donaghue Foundation, Research Grant Site Principal Investigator, VA: Employee, Michigan Medicine: Employee</td>
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<td>Risa</td>
<td>Lavizzo-Mourey</td>
<td>Hess; Received-Corporate Board Member, X-Therma, Inc.; Received-Consultant</td>
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<td>David</td>
<td>Ledbetter</td>
<td>Natera, Inc.; Received-Consultant</td>
</tr>
<tr>
<td>Stacy</td>
<td>Lindau</td>
<td>NowPow; Received-Founder</td>
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<tr>
<td>Sze-jung</td>
<td>Wu</td>
<td>HealthCore; Received-Employee</td>
</tr>
</tbody>
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Note: The following sessions do not qualify for continuing education credits:
- Measuring Health Insurance’s Influence on Medication Access and Use
- Substance Use Disorder Treatment: New Evidence on Coverage and Costs for Patients, Providers and Payers
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