What Needs to Happen “Under the Hood” for Payment and Delivery System Reforms to be Successful
February 27 – 28, 2014
Washington, DC

Agenda

Thursday, February 27

8:00 – 9:00 a.m.  Breakfast
   Café Nine

9:00 – 9:15 a.m.  Welcome and Introductions
   Carolinas Room  Speakers: Enrique Martinez-Vidal & Bonnie Austin, AcademyHealth
                     Andrea Ducas, Robert Wood Johnson Foundation

9:15 – 9:30 a.m.  Overview of Meeting
   Carolinas Room

9:30 – 10:15 a.m. Opening Plenary
   Carolinas Room  • The need for demonstrable change at the practice and broader system level in order for payment reforms to be successful
                    o Andrew Racine, Montefiore Medical Center

10:15 – 10:30 a.m. Break
   Carolinas Room

10:30 a.m. – 12:30 p.m. Session 1: BREAKOUT SESSIONS
   District of Columbia Room  • **Topic 1:** Clinical management infrastructure (including: defining case management, care management, care coordination and health coaching functions, how to staff them and how they should relate to payer functions)
                              o Linda Thomas-Hemak, The Wright Center
                              o Karen Van Wagner, North Texas Specialty Physicians

   Philadelphia Room  • **Topic 2:** How providers can deal with revenue loss when they become more efficient / How to balance revenue winners and losers (i.e., business case)
                        o Harold Miller, Center for Healthcare Quality and Payment Reform

12:30 – 1:30 p.m.  Lunch
   Café Nine

Robert Wood Johnson Foundation
<table>
<thead>
<tr>
<th>Time</th>
<th>Session Description</th>
<th>Location</th>
<th>Presenter(s)</th>
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<tbody>
<tr>
<td>1:30 – 3:00 p.m.</td>
<td>Management of high risk patients, including “shared resources” (e.g., Community Health Teams), targeting patients, prevention efforts, data sources, revenue streams and resource allocation (both financial/staffing)</td>
<td>Carolinas Room</td>
<td>Michael Bailit, Bailit Health Purchasing (moderator) Chris Collins, North Carolina Dept of Health and Human Services Kathleen Fierros and Joann Sciandra, Geisinger Health Plan</td>
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<td>3:00 – 3:30 p.m.</td>
<td>Break</td>
<td>Café Nine</td>
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<td>3:30 – 5:00 p.m.</td>
<td>How can multi-stakeholder collaboratives and state initiatives support providers in their efforts to successfully improve care? We will hear from provider organizations about the areas where states/collaboratives could support provider efforts so as to facilitate delivery reforms and how providers/collaboratives can help states achieve their objectives.</td>
<td>Carolinas Room</td>
<td>Gary Oftedahl, Institute for Clinical Systems Improvement (moderator) Pat Montoya, New Mexico Coalition for Healthcare Quality Richard Slusky, Vermont Green Mountain Care Board Linda Thomas-Hemak, The Wright Center Karen Van Wagner, North Texas Specialty Physicians</td>
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<td>5:00 – 6:00 p.m.</td>
<td>Light Networking Reception</td>
<td>Café Nine</td>
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Friday, February 28

8:15 – 9:00 a.m.  Breakfast  
*Café Nine*

9:00 – 10:30 a.m.  Session 4: BREAKOUT SESSIONS  
*District of Columbia*
- **Topic 1**: Steps needed for practice redesign, including: a) making care really patient-centered, b) patient engagement strategies, and c) implementation of clinical pathways  
  - Ken Coburn, Health Quality Partners  
  - Regina Neal, Qualis Health

*Philadelphia Room*
- **Topic 2**: Data sharing: What do providers and payers need to succeed and how can they best help one another (e.g., flows to payers and to providers, and data sharing across providers, both in real time and retrospectively)  
  - Vivian Lee, University of Utah Health Care  
  - Lisa Whittemore, Blue Cross Blue Shield of Massachusetts

10:30 a.m. – 10:45 a.m.  Break  
*Carolinas Room*

10:45 a.m. – 11:45 a.m.  Session 5: MODERATED ROUNDTABLE  
*Carolinas Room*
- Tying it all back to payment reform: how to ensure your payment reforms are related to your delivery system efforts, how to determine accountability for specific costs and quality improvement, how/what level to set shared savings, etc.  
  - Michael Bailit, Bailit Health Purchasing  
  - Harold Miller, Center for Healthcare Quality and Payment Reform

11:45 a.m. – 12:15 p.m.  Wrap Up/Next Steps/Closing  
*Carolinas Room*