

	<p>Joanna Webber, Deputy Director of Policy, NHS Confederation Rachel Foskett-Tharby, Primary Care Contracting Manager, NHS Employers</p> <p>This briefing session will provide a broad overview of the U.K. health system, including a discussion of how the NHS is funded and a continued discussion of NHS reforms. Participants will learn about the role of Primary Care Trusts (PCTs) in “commissioning” services, the provision of rural health care, and the ongoing development of a Quality and Outcomes Framework to deliver financial rewards to PCTs for high-quality care.</p>
<p>11:30-1:15</p>	<p><u>Hospital Acquired Infections/MRSA</u> Department of Health Skipton House London Road London SE1 http://www.dh.gov.uk/en/index.htm</p> <p>Janice Stevens, Director, MRSA/Cleaner Hospitals Kevin Guinness, Senior Civil Servant, Patrick Hennessey, Deputy Team Director Ginny Edwards, Head of Improvement Programme</p> <p>Participants will travel across the river to the Department of Health offices at Skipton House for a lunch discussion with the Hospital Acquired Infections/MRSA Team.</p>
<p>2:00-5:00</p>	<p><u>National Institute for Health and Clinical Excellence (NICE) Site Visit</u> 71 High Holborn London WC1V 6NA Tel: 020 7067 5800 http://www.nice.org.uk/</p> <p>Led by Andrew Dillon, CBE, Chief Executive, NICE</p> <p>NICE is a new, independent organization responsible for providing national guidance on public health, health technology, and clinical practice. Participants will learn about:</p> <ul style="list-style-type: none"> • NICE approaches and methods for developing guidelines and making decisions about cost-effectiveness • NICE in public health • NICE relationships with industry and government • Media and public response to NICE • Where next: the longer-term vision
<p>6:15 p.m.</p>	<p><u>Moral Compass Debate</u> One Great George Street London SW1P 3AA Tel: 020 7074 3200 http://www.nhsconfed.org/about/about-2448.cfm</p> <p>The Moral Compass is a series of debates on ethical issues facing the NHS, sponsored by the NHS Confederation. This debate, entitled <i>Too Old to</i></p>

	<p><i>Treat, Too Young to Die?</i> will look at what would happen in a crisis such as a flu pandemic were it not possible to meet the demands placed on the NHS. The panel will be chaired by Nigel Edwards and will include:</p> <ul style="list-style-type: none"> • Rt. Hon. Kevin Barron MP, Chair of the Health Select Committee • Laura Donnelly, The Sunday Telegraph • Jan Soper, BBC • Dr. Tony Calland, Chair, BMA Medical Ethics Committee • Gordon Lishman CBE, Director General, Age Concern • Professor Jonathan Montgomery, University of Southampton and Chair of Hampshire PCT • Dr. Aki Tsuchiya, Reader in Economics and Health Economics, University of Sheffield <p>A light buffet will be served.</p>
Tuesday, May 1	National Health Service Reform, Community Health
8:30 – 9:30	<p><u>Breakfast Meeting on National Health Service (NHS) Reform</u> The NHS Confederation 29 Bressenden Place, 3rd Floor London SW1E 5DD Tel: 020 7074 3200 http://www.nhsconfed.org/</p> <p>With <i>Reform</i> Director, Andrew Haldenby and Health Researcher, Henry deZoete. <i>Reform</i> is an independent, non-partisan think-tank established in 2002 whose mission is to promote the case for radical public sector and economic reform. http://www.reform.co.uk</p>
9:30 – 11:00	<p><u>Primary Care Trusts Briefing Session</u> The NHS Confederation 29 Bressenden Place, 3rd Floor London SW1E 5DD Tel: 020 7074 3200 http://www.nhsconfed.org/</p> <p>Joanna Webber, Deputy Director of Policy, NHS Confederation Taryn Harding, Primary Care Contracting Manager, NHS Employers</p> <p>This session will provide an opportunity for participants to learn in more depth about the role of Primary Care Trusts (PCTs) in the NHS. PCTs are at the centre of the NHS and control 80 percent of the budget. The session will provide an overview on a number of topics related to primary care, including:</p> <ul style="list-style-type: none"> • Public health • Chronic disease care • Pay-for-performance • Mental health integration
11:00 – 12:30	<p><u>Department of Health, Strategy Unit</u> Richmond House 79 Whitehall</p>

	<p>London SW1A 2NS Tel: 020 7210 4850 http://www.dh.gov.uk/en/index.htm</p> <p>Led by Will Cavendish, Head of Strategy Unit With Senior Advisors in the Strategy Unit: Stephen Dunn, Chris Heffer, Stephen Shortt, and Deborah Roche</p> <p>The Department of Health is responsible for the provision of health and social care services in England. The Department is currently six years into a ten year programme of reform. The vision for reform is to develop a patient-led NHS that uses available resources as effectively and fairly as possible to promote health, reduce health inequalities, and deliver the best and safest healthcare. Participants will meet with national policy advisors to discuss:</p> <ul style="list-style-type: none"> • The programme and methods for system reform • Lessons to date • Unanswered questions • Future directions <p>A working lunch will be provided at Noon.</p>
<p>2:00 - 4:00</p>	<p><u>Bromley by Bow Health Centre Site Visit</u> St. Leonard's Street London E3 3BT Tel: 020 8983 9758</p> <p>Led by Dr. Sam Everington, General Practitioner</p> <p>Bromley by Bow is an inner city primary care centre in East London. The centre is part of the Tower Hamlets Primary Care Trust (http://www.thpct.nhs.uk/), which commissions service from NHS Trusts and other providers to meet the health needs of this ethnically diverse community. The site visit will focus on:</p> <ul style="list-style-type: none"> • Challenges of inner-city primary care • The Bromley by Bow project, an arts-based Healthy Living Centre • Strategies for serving a diverse population • Linking health and community action • Implementing pay-for-performance
<p>6:30 p.m.</p>	<p><u>Private Dinner</u> Julie's Restaurant & Bar 135 Portland Road London W11 4LW Tel: 020 7229 8331 http://www.juliesrestaurant.com</p> <p>With guests: Dr Stephen Davies, Director, NHS Service Delivery Organisation – R&D Nick Black, Director, Health Services Research Network Nicholas Mays, Professor of Health Policy, Health Services Research Unit, London School of Hygiene & Tropical Medicine Nick Goodwin, Senior Lecturer, London School of Hygiene & Tropical Medicine</p>

Wednesday, May 2	Mental Health and Hospital Services, Transparency
9:00-12:30	<p><u>South London and Maudsley NHS Foundation Trust Site Visit</u> Trust HQ, 9th Floor The Tower Building 11 York Road London SE1 7NX Tel: 020 3228 6000 http://www.slam.nhs.uk/</p> <p>South London and Maudsley NHS Foundation Trust (SLaM) provides one of the most extensive portfolios of mental health services in the UK. Recently SLaM restructured its program to focus more broadly on the mental well-being of the local community in addition to the provision of mental health and substance abuse services. As part of this strategy, SLaM became a Foundation Trust, a membership organization which actively involves members in shaping its work. Tour participants will learn about:</p> <ul style="list-style-type: none"> • Mental health policy • Challenges of providing mental health services in an inner city • The future of mental health provision <p>Stuart Bell, Chief Executive David Roy, Consulting Medical Director Martin Baggaley, Medical Director Graham Thornicroft, Director of Health Services Research</p> <p>Breakout Sessions:</p> <ol style="list-style-type: none"> (1) CREST Home Treatment Service led by Paul Calaminus (2) LEO/OASIS/LEO CAT Early Onset Service at Lambeth Hospital led by Matt Senior of Reay House and David Grafton and Lucia Valmaggia of Dalbury House
1:30 – 2:45	<p><u>The Healthcare Commission</u> Finsbury Tower 103-105 Bunhill Row London EC1Y 8TG Tel: 020 7448 9200 http://www.healthcarecommission.org.uk/homepage.cfm</p> <p>The Healthcare Commission is the independent inspection body for both the NHS and the independent health system. The Commission is responsible for assessing and reporting on healthcare performance in England and Wales, and leads a number of transparency initiatives. The meeting will focus on:</p> <ul style="list-style-type: none"> • Role of the Healthcare Commission • Inspection and regulation approaches • Setting standards and promoting improvement • Public reporting and patient safety initiatives • Annual, organizational health check process • The future shape of regulation <p>Led by Robert Cleary, Head of Standards Based Assessment and Ellen Delany, Policy Analyst, Strategy Group</p>

<p>3:30 – 5:30</p>	<p><u>St. Mary's NHS Trust Site Visit</u> 1st Floor, Acrow Building Praed Street London W2 1NY Tel: 020 7886 6666 http://www.st-marys.nhs.uk/index.html</p> <p>Julian Nettel, Chief Executive, St. Mary's NHS Trust Dr. David Mitchell, Medical Director</p> <p>St. Mary's NHS Trust is a large London teaching hospital that is part of the Imperial College. The Trust provides general services to local communities in West London as well as specialist services to patients from across the nation and the world. The hospital has received high marks for healthcare quality according to the Healthcare Commission's rating system. The site visit will focus on:</p> <ul style="list-style-type: none"> • Key issues in hospital management in a large London teaching hospital • The role of the hospital in education and research • Medical leadership
<p>Evening</p>	<p><u>Free Time</u></p>
<p>Thursday, May 3</p>	<p>Primary Care Trusts, Patient Safety, Health Information Technology</p>
<p>9:00 – 1:00</p>	<p><u>Tower Hamlets Primary Care Trust Site Visit</u> Mile End Hospital Bancroft Road London E1 4DG Tel: 020 7377 7000 http://www.thpct.nhs.uk/</p> <p>The Tower Hamlets Primary Care Trust (PCT) is responsible for all primary and community health services for people living in the East London borough of Tower Hamlets. PCTs "commission" services from general practitioners (GPs), hospitals, and other providers to meet the needs of the community. This site visit will explore the following topics:</p> <ul style="list-style-type: none"> • The role of the PCT as commissioner • Integrating health and social care • Reducing health inequalities • GP contracts • Implementing pay-for-performance <p>Led by Alwen Williams, Chief Executive, Tower Hamlets PCT With Tower Hamlets PCT Team: Jeremy Burden, Somen Banerjee, Andrew Ridley, Douglas Russell, Caroline Alexander, and Lucy Marks</p> <p>With visit to Barkantine Practice, Mellish Street led by Ursula Bennett, Head of Dentistry, Dr. Douglas Russell, Medical Director, and Carol Fenton, Network Development Manager</p>

<p>1:30 – 3:00</p>	<p><u>National Patient Safety Agency</u> 4-8 Maple Street London W1T 5HD Tel: 020 7927 9500 http://www.npsa.nhs.uk/</p> <p>The National Patient Safety Agency (NPSA) is a Special Health Authority that was established in 2001 to coordinate NHS patient safety efforts and learn from patient safety incidents and “near misses”. Meeting topics will include:</p> <ul style="list-style-type: none"> • Role of the National Patient Safety Agency • Developing a national reporting and learning system • Creating a safety culture in the NHS • Future directions in patient safety <p>Led by David Bell, Director of Finance and Professor Richard Thomson, Director of Epidemiology and Research</p>
<p>3:30 – 5:00</p>	<p><u>Connecting for Health Site Visit</u> Department of Health Richmond House 79 Whitehall London SW1A 2NS Tel: Tel: 020 7210 4850 http://www.connectingforhealth.nhs.uk/</p> <p>NHS Connecting for Health is the largest government-funded health information technology (HIT) programme. Connecting for Health was established in 2005 to develop a new IT infrastructure to link computer systems across England. HIT initiatives include electronic medical records, electronic appointment systems, e-prescribing, and IT supports for provider payments and quality reporting. Participants will learn about:</p> <ul style="list-style-type: none"> • History of Connecting for Health • Goals of the program • Lessons learned in HIT implementation • Next steps and vision for the future <p>Led by Richard Jeavons, Director of IT Service Implementation</p>
<p>6:00</p>	<p><u>Dinner at the Nuffield Trust</u> 59 New Cavendish Street London W1G 7LP Tel: 020 7631 8450 http://www.nuffieldtrust.org.uk/</p> <p>Hosted by Kim Beazor, Chief Operating Officer of The Nuffield Trust</p> <p>The Nuffield Trust is a leading, independent health policy trust in the UK whose mission is to promote independent analysis and informed debate on UK healthcare policy.</p>

Friday, May 4	Healthcare Quality, Future Directions in the UK, and Wrap-Up
9:30 – 11:30	<p><u>Healthcare Quality Meeting</u> Department of Health Richmond House 79 Whitehall London SW1A 2NS Tel: 020 7210 4850 http://www.dh.gov.uk/en/index.htm</p> <p>Tour participants will meet with Dr. Jane Moore, Director of Healthcare Quality to discuss the National Quality Strategy and lessons from the NHS approach to quality.</p>
1:00 – 3:00	<p><u>De-Briefing Session</u> The NHS Confederation 29 Bressenden Place, 3rd Floor London SW1E 5DD Tel: 020 7074 3200 http://www.nhsconfed.org/</p> <p>Led by David Helms and Nigel Edwards</p> <p>The closing session will provide participants with an opportunity to reflect on the past week and discuss key questions and lessons. The group will draw comparisons between the NHS and the U.S. health system, and will reflect on the transferability of certain policies and practices.</p>
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